



## LASER ETCH & SANDBLAST PROCEDURES

**Thank you for ordering from SuperNova, we appreciate your business!** The following is a list of items we request you provide to process your order as quickly as possible. Please help us in working together to create the best possible service.

1. Please provide your preferred e-mail address to which you would like us to e-mail your proof (e-mail is the best method for the quickest service).  
OPTIONAL: Please provide a mailing address to which we will send your proof via USPS if you do not have access to an e-mail address.  
**Sandblast Only: if you prefer to have a faxed proof for your sandblast order, please note your preference when you place your sandblast order.**
2. Please provide a layout of your artwork (this can even be a sketch of where you would like your images placed on your stone) via the fax or e-mail.  
**Sandblast Only: Our SuperNova Sandblast Work Order Form must be filled out before we can begin your proof.** (Our work order can be downloaded via our website: [www.supernovaintl.com](http://www.supernovaintl.com) or you can contact your sales rep for a faxed form.)
3. Please provide any custom pictures you would like lasered. These can be sent via USPS (if physical picture or cd) or you can e-mail us a digital copy. Images must be studio quality for best result! **Digital artwork provided from you must be the final output size and have a resolution of 300 dpi.**
4. When your proof is completed to your satisfaction, please sign the approval form and send it to us via Fax or USPS. **We cannot accept verbal or e-mailed approvals.**

**Production will not begin without a signed approval. No changes are accepted after the approval form is submitted.**

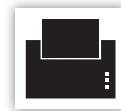
### CONTACT



Call us at:  
1-800-449-2481



E-Mail to:  
[admin@supernovaintl.com](mailto:admin@supernovaintl.com)



Fax to:  
1-877-405-6128



Mail to:  
SuperNova Intl Inc  
1709 Thompson St. Ste 311  
Lansing, MI 48906

### PLEASE NOTE

SuperNova requires payment of your laser or sandblast job before your proof is provided. Exceptions will be made for pre-order proofs which will cost \$39/each and must be pre-paid.

We provide one free revision per job. Additional revisions will be \$29/each.

Expect to receive your proof in the same method you sent it, either mail or e-mail.



## DIAMOND HAND ETCHING PROCEDURES

**Thank you for ordering from SuperNova, we appreciate your business!** The following is a list of items we request you provide to process your order as quickly as possible. Please help us in working together to create the best possible service.

1. Please provide your preferred e-mail address to which you would like us to e-mail your proof (e-mail is the best method for the quickest service).  
OPTIONAL: Please provide a mailing address to which we will send your proof via USPS if you do not have access to an e-mail address.
2. Please provide a layout of your artwork (this can even be a sketch of where you would like your images placed on your stone) via the fax or e-mail.
3. Please provide any custom pictures you would like hand etched. These can be sent via USPS (if physical picture or cd) or you can e-mail us a digital copy. Images must be studio quality for best result!
4. When your proof is completed to your satisfaction, please sign the approval form and send it to us via Fax or USPS. **We cannot accept verbal or e-mailed approvals.**

**Production will not begin without a signed approval. No changes are accepted after the approval form is submitted.**

5. We will send you a photograph of your Diamond Hand Etching job when it is complete. Your stone will not be shipped to you until we have a signed approval signifying your satisfaction with the diamond hand etching.

### CONTACT



Call us at:  
1-800-449-2481



E-Mail to:  
admin@supernovaintl.com



Fax to:  
1-877-405-6128



Mail to:  
SuperNova Intl Inc  
1709 Thompson St. Ste 311  
Lansing, MI 48906

### PLEASE NOTE

SuperNova requires payment of job before your proof is provided. Each diamond hand etching proof is \$59. Revisions are also \$59/each

Expect to receive your proof in the same method you sent it or requested it. Either through the mail or e-mail.